

April 23, 2021

**Ms: Mudedla Prasanthi**

Email ID: [prasanthinirmala33@gmail.com](mailto:prasanthinirmala33@gmail.com)

**Sub: Letter of Internship**

Hello Prasanthi,

We are happy to extend an offer of internship with Phable from April 26<sup>th</sup>, 2021 till September 24<sup>th</sup>, 2021. You will be converted to Full time employee, subject to the performance standards set. You will be based at Bangalore(once confirmed to FTE) and report to the designated supervisor.

Your responsibility will require you to take ownership of the assigned project/deliverables, under the guidance of assigned supervisor.

**RESPONSIBILITIES:**

- Call patients/users who installed the app and help them understand the platform
- Understand the need of the patient and guide them in the best way to benefit from Phable app usage
- Convert the patients & make them avail any of the services from our diverse portfolio - medicine/ lab orders/ tele-consultation/ insurance/ healthcare devices, etc.
- Call dormant patients and increase their transactions on the platform
- Maintain thorough & accurate MIS of all the calls and follow-up as required
- Make sure to establish a smooth interoperability between different verticals of the organization
- Work as part of an Agile team to meet time and quality standards
- Maintain patient confidentiality and information security.

The terms of the agreement are that you will receive a total monthly compensation in the form of Stipend of INR.15,000. Post your confirmation you will be entitled for an annual package.

We are a five-day working organization (Monday to Friday). Holidays will be as per the company holiday list. You will be required to maintain the rules and guidelines followed by Phable during the internship.

Kindly return a copy of this letter, duly signed, in token of your acceptance of this offer.

**For Phable,**

**TERRALS TECHNOLOGIES PVT. LTD.** represented by its authorised signatory



**Mukesh Bansal**  
Director